PNG FOOTBALL RESERVED TICKET OPTIONS

Website: secure.payk12.com

SEASON PASS PLASTIC CARDS

These are plastic cards with a barcode on the back. The cards may be scanned at the gate like years past. The only way to request new cards is to send an email to adelcambre@pngisd.org. You will receive a response regarding where and when you can pick up your cards. Cards will not be replaced on Fridays. Do not go to the field house for cards.

DIGITAL AND PAPER TICKETS

- 1. Log into your account at secure.payk12.com
- 2. Click Hello, (Your Name) or tap the purple bubble with your initials, then Your Account.
- 3. Click the *Tickets & Renewals* box.
- 4. You will see tickets to all home games under Tickets.
- 5. If you're using your phone, *tap on the ticket,* then *tap Get Ticket*. If you're using a computer, click *Get Ticket* next to the appropriate ticket.
- 6. Here you have four options...
- **Digital Version:** This opens a digital ticket. Using your phone, we will scan this QR code at the gate. Recommended: Before arrival, take a screenshot of the ticket and save to photos. At the gate open your photos and we will scan.
- **Email:** This sends to your email only. You can print the tickets or forward the email to anyone else. You can also open the email at the gate
- **Text:** Enter the phone number of your choosing and send the ticket in a text message. Tap the link in the text to view/scan the QR code. Recommended: Before arrival, take a screenshot of the ticket and save to photos. At the gate, open your photos and we will scan.
- **Download PDF:** This allows you to print and/or save and add as an email attachment to you or anyone else.



If you're using your phone, tap here to get ticket options

HOW TO TRANSFER A TICKET TO SOMEONE ELSE

If you are not attending a home game and would like to let someone else use your tickets, please follow these instructions.

- 1. Log into your account at secure.payk12.com
- 2. Click Hello, (Your Name) or tap the purple bubble with your initials, then Your Account.
- 3. Click the *Tickets & Renewals* box.
- 4. If you're using your phone, *tap on the ticket,* then *tap Get Ticket*.
- 5. Click on the grey *Transfer Ownership* box next to the seat you are letting someone else use.
- 6. Enter the *email address* of the person you are sending the tickets to and click *Transfer Ownership*. NOTE: This is <u>not a permanent ownership transfer</u>. This is for the game/seat you select for this season only. It does not effect ticket holder ownership or renewals for next year.

